



Customer Brochure Details Con Edison Year 2000 Readiness

May 3, 1999

Consolidated Edison Company of New York Inc. (Con Edison) has developed a new brochure detailing its Y2K readiness program, and assuring customers of the company's confidence in its ability to deliver the energy services that they have come to expect when January 1, 2000 arrives.

The brochure introduces the Y2K computer issue in easy to understand language and proceeds to address many questions Con Edison staff have received in letters, through visits to its Web site <http://www.coned.com/>, by e-mail, phone and asked in person at dozens of company Y2K presentations.

"As we complete our Y2K readiness efforts by mid-year 1999, this brochure is just one way we'll communicate our efforts. Our message is clear: we want our customers to know that Con Edison takes the Y2K computer issue very seriously, is addressing it and will be ready to deliver our services. We are the country's most reliable electric company, we don't intend to have a computer bug change that," said Mary Harris, Con Edison's manager of customer outreach.

Customers can receive a copy of the brochure titled, "Con Edison - Preparing for - Y2K" by calling Con Edison Customer Outreach, toll-free, at 1-800-293-5680 or by writing to Con Edison Customer Outreach, 4 Irving Place -Rm. 1715-S, New York, NY 10003. A Spanish language version of the brochure will be available in approximately two weeks.

Con Edison is one of the nation's largest utility companies, with more than \$7 billion in annual revenues and \$15 billion in assets. The company, a subsidiary of Consolidated Edison Inc., provides electric, gas and steam service to more than three million customers in New York City and Westchester County, New York.

This Year 2000 Readiness Disclosure is made pursuant to the Year 2000 Information and Readiness Disclosure Act, Public Law 105-271.