



Con Edison Reports Electric Service Restored In Northwest Queens

July 26, 2006

NEW YORK, July 26, 2006 -- Con Edison today reported that customers in the Long Island City area of Queens who lost electric service on July 18, 2006 have been restored. The company said some restored customers may experience lower than normal voltage conditions or sporadic outages as crews reinforce the area's power cable system.

The company urges customers to call 1-800-75-CONED (1-800-752-6633) to report any outstanding service problems. The outage affected approximately 25,000 customers in the Long Island City, Sunnyside, Woodside, Hunters Point, and Astoria neighborhoods of Queens.

Residential customers may file a claim for losses of food due to lack of refrigeration up to \$350. Commercial customers may claim losses up to \$7,000. Claim forms are available from our on-site Customer Outreach advocates at the YMCA, 32nd Street and Queens Boulevard, and at the Sunnyside Community Center, 43-31 39th St., between 8 a.m. and 8 p.m., at the Customer Outreach van at 65th Street and 37th Avenue, between 6 a.m. and 10 p.m., on our Web site at www.conEd.com/claimforms.asp, or by calling our Claims department at 1-800-752-6633.

In addition, the company will expedite its reimbursement process for spoiled food by waiving the requirement for grocery receipts from residential customers. Claim forms, or letters, should detail the losses. Businesses should submit reasonable proof losses of refrigerated perishable merchandise. Customers should include, if available, their Con Edison account number to assist in processing their claim. A Con Edison account is not necessary for reimbursement. If a landlord pays Con Edison, a customer should provide proof of residence.

Claims should be mailed to Con Edison, Claims Department, P.O. Box 801, New York, NY 10276, emailed to customerclaims@conEd.com, or faxed to 1-212-979-1278.

Con Edison crews will continue to work in the area to make permanent repairs and to closely monitor the network and equipment. More than 1,400 crews have worked around the clock since the outage occurred, inspecting manholes, removing damaged wires, splicing in new wires, and replacing transformers. Customer Service advocates will remain available as needed.

Throughout the outage, Con Edison has been in constant communication with the New York City Office of Emergency Management.

Con Edison Media Relations

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