



Con Edison Responding to Power Outages in Westchester County

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EW YORK, NY, Jun 27, 2007 (MARKET WIRE via COMTEX News Network) -- Con Edison crews are responding to power outages caused by thunderstorms and tree damage to power lines as severe weather continues to move across Westchester County.

The utility is assessing damage and estimates that up to 10,000 customers are currently without power. Mamaroneck, New Rochelle, White Plains, Larchmont, Harrison, Rye, Rye Brook, Scarsdale and Greenburgh are among the communities most affected.

The company urges customers to report power interruptions or service problems online at www.conEd.com, or by calling Con Edison's toll-free customer service number 1-800-75-CON ED (1-800-752-6633). When reporting an outage, customers should have their Con Edison account number available, if possible, and report whether their neighbors also have lost power.

When severe outages occur, primary distribution feeders will be restored first, with the highest priority given to lines that supply the most customers out of service. Next, the crews will restore secondary facilities, such as transformers and secondary cables, again with highest priority given to lines supplying the most customers out of service. Individual services and lines serving single homes will be restored as crews become available.

The company offers the following safety tips for its customers:

If you see downed electrical wires, do not go near them. Treat all downed wires as if they are live. Never attempt to move or touch them with any object. Be mindful that downed wires can be hidden from view by tree limbs, leaves or water.

Report all downed wires to Con Edison and your local police department immediately. If a power line falls on your car while you're in it, stay inside the vehicle and wait for emergency personnel.

If your power goes out, turn off all lights and appliances to prevent overloaded circuits when power is restored. Leave at least one light switch in the on position to alert you when power has been restored.

Avoid opening your freezer to see if food is still frozen. Every time you open the door, room-temperature air enters and speeds the thawing process. Most fully loaded freezers will keep food frozen for approximately 36 to 48 hours; half-full freezers will keep food frozen for approximately 24 hours.

The company will maintain close contact with the Westchester County Department of Emergency Services to coordinate storm response as necessary.

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