



Con Edison Enjoys Successful Utility Partners WorkUP Rollout

November 5, 2002

TAMPA, Fla.--(BUSINESS WIRE)--Nov. 5, 2002--Utility Partners, Inc., a leading provider of comprehensive mobile workforce management solutions for the utility industry, announces the successful rollout of WorkUP at Con Edison's Gas Operations facilities serving New York City and Westchester County, New York.

Project Scope and Purpose

At this time, the product is only being used for handling "emergency" calls. In the four months that the system has been in use, approximately 24,000 of these "emergency" calls have been processed. By the end of October, approximately 200 trucks will be deployed with the application. The company is in the process of developing an interface so that the product can be used to schedule and dispatch planned work. This interface is scheduled for deployment in mid-2003.

Paul V. Brooks, President of Utility Partners, stated: "We're excited, not only because this is the first implementation of our latest version, but also because Con Edison is one of the most important and well-respected energy companies in the nation. We're proud to partner with them to provide excellent service in the critical area of Emergency Gas Operations, and look forward to expanding our offering to other areas of their business."

About WorkUP

The WorkUP modular application suite allows the user to create, plan, and execute all types of work, and manage the mobile workforce that processes work, using state-of-the-art client/server and Web-based wired and wireless mobile technology. Included are flexible tools that greatly simplify the process of interfacing work from multiple external systems into WorkUP. WorkUP provides not only the ability to access, coordinate and complete work in a single system whether in connected, disconnected, or limited coverage situations, but also to manage the real-time communications between dispatchers, supervisors, field technicians and/or crews. WorkUP provides real-time access to current work information and extensive productivity data for continued improvement. For more information, visit <http://www.utilpart.com>. Utility Partners: One Partner, One Solution(TM).

About Con Edison

Con Edison is a subsidiary of Consolidated Edison, Inc. (NYSE:ED), one of the nation's largest investor-owned energy companies, with approximately \$10 billion in annual revenues and \$17 billion in assets. The utility provides electric, gas and steam service to more than three million customers in New York City and Westchester County, New York. For additional financial, operations and customer service information, visit Con Edison's web site at <http://www.coned.com>.

About Utility Partners, Inc.

Utility Partners, Inc., headquartered in Tampa, Florida, provides integrated mobile software applications and Web-based mobile workforce management solutions. The company's customer base includes corporations throughout the United States, Europe, and Canada. For more information, contact Dianne Palmieri at 813/282-8828 or via email at dianne.palmieri@utilpart.com. Visit Utility Partners online at <http://www.utilpart.com>.

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